Description information

**Home**

Knowledgedoc provides technical writing and business analysis services to assist companies to preserve their knowledge and maximise efficiency. Knowledgedoc produces documentation across a variety of industries for a variety of applications.

**Documentation Services**

Knowledgedoc provides a variety of documentation services for companies including policies and procedures, training materials, promotional materials, website content, IT documentation, engineering documentation, user guides, online help and occupational health and safety documents.

**Software documentation**

Knowledgedoc provides documentation services for software applications. Knowledgedoc can provide documentation for a variety of purposes, from user and training manuals to technical specifications.

**Policies and Procedures**

Knowledgedoc works with a variety of organisations to design, write, update and maintain policies and procedures, and standard operating procedures.

**Early Learning Procedures**

Knowledgedoc has developed procedures for Family Day Care services which we provide and maintain for businesses on a subscription basis.

**Methodology**

Knowledgedoc has developed a twelve stage methodology for producing documentation. This methodology ensures we approach projects in a consistent and efficient manner.

**Methodology details**

Knowledgedoc has developed a detailed documentation production methodology. This methodology ensures we approach projects in a consistent and efficient manner.

**Documentation Formats**

Knowledgedoc can produce documentation in a variety of formats including PDFs, Microsoft Word documents, online help and a mobile web application that works on tablets and smart-phones.

**KdAssist**

KdAssist is a web application developed by Knowledgedoc to display content on smart-phones, tablets and desktop computers.

**Business Services**

Knowledgedoc offers a number of services for organisations including business process analysis, business continuity planning and knowledge management services

**Business Process Analysis**

Knowledgedoc offers business process analysis services to organisations to increase the running efficiency of the business.

**Business continuity plans**

Knowledgedoc offers business continuity services to assist organisations to resume normal processes as quickly as possible after a disruptive incident.

**Knowledge Management**

Knowledgedoc assists companies to identify critical business knowledge and assist in documenting this knowledge.

**Serviced Offices**

Rent small serviced offices in Wheelers Hill from only $165 a week plus GST.

**About Us**

Knowledgedoc is a small business that focuses on providing technical writing and knowledge management services for other companies.

**Our Team**

Meet the Knowledgedoc team - Neil, Sue, Richard and Rachel. The Knowledgedoc team has experience across a broad range of fields that allow us to produce quality documentation for a variety of areas.

**Recent Customers**

Knowledgedoc's recent and current customers are across a range of industries.

**Blog**

Knowledgedoc's articles about writing and editing, the technical writing profession and tips for producing good documentation.

**Blog Articles List**

List of Knowledgedoc's past articles about writing and editing, the technical writing profession and tips for producing good documentation

**New Blog Announcement**

Knowledgedoc is releasing a new blog. The blog will contain news and announcements as well as articles about writing and editing, the technical writing profession and tips for producing good documentation.

**Article – Technical Writer Personality Types**

A discussion of Andrea Werner's article about technical writer personality types.

**Article – Software Documentation – how much or how little?**

How much or how little documentation is required for software applications.

**Article – TC Rex**

The implications of the distribution of ages in the technical writing profession.

**FAQs**

Frequently asked questions about Knowledgedoc's writing services.

**Legal**

Knowledgedoc's legal policy and terms and conditions for used of the website.

**Privacy**

Knowledgedoc's privacy policy.

**KD guarantee**

Knowledgedoc guarantees the quality of our work.

**Site Map**

Navigate around the Knowledgedoc website.